

Reach Non Regulatory Reach Announcement

ARTIFICIAL INTELLIGENCE AND MACHINE LEARNING TRIAL

4GLOBAL PLC

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("4GLOBAL" or the "Company")

Artificial Intelligence and Machine Learning Trial

4GLOBAL, a UK-based data, services and software company focused on major sporting events and the promotion and measurement of physical activity, is pleased to announce it is launching an Artificial Intelligence ("AI") and Machine Learning Trial with Places Leisure. Artificial Intelligence and Machine Learning is transforming the leisure industry, completing tasks in a time efficient and accurate manner.

Places Leisure, as part of Places for People, is one of the UK's leading social enterprises, welcoming over 30 million members to around 100 health and wellbeing facilities across the UK annually. Its attractive spaces encourage communities to play sport, socialise and engage in physical activity.

4GLOBAL's aim is to understand how the role AI and Machine Learning techniques can influence the sport / physical activity sector by deriving actionable insights in the following areas: membership cancellation risk identification, understanding the drivers of retention and targeted intervention opportunities.

4GLOBAL's insight solutions, powered by AI and Machine Learning models built on billions of data points from active individuals captured in the DataHub, will harness robust historical data analysis and reliable predictive analytics. These solutions aim to generate actionable insights for health and fitness operators, enabling them to address critical business questions with precision and gain a competitive advantage.

The insights derived from this trial will enable 4GLOBAL to integrate and enhance predictive data models across various DataHub products, expediting the adoption of AI and machine learning within the sports and physical activity sector.

Eloy Mazon, 4GLOBAL's CEO, commented:

"At 4GLOBAL, we are committed to drive innovation and unlock the power of data with the cutting-edge technology to assist our clients and partners in transforming their businesses digitally and achieving sustainable growth. By leveraging the capabilities of AI and machine learning, health and fitness operators can craft a highly personalised, immersive, and efficient member experience, resulting in heightened customer acquisition and enhanced retention rates.

"Our ongoing trial in collaboration with our longstanding DataHub member, Places Leisure, provides an invaluable opportunity to explore various scenarios aimed at addressing pivotal business objectives and enhancing the value proposition for their members, ultimately extending membership length and increasing overall customer lifetime value."

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